

TRANSLATED TEXT

**Identifying and ranking critical success factors in effectively implementing a maintenance and repair system
(Case study of Zahedan city water treatment plant)**

Today maintenance and repair is one of the foundations of an industry and its important role is indispensable. When talking about economic production, alongside, maintenance and repair are always noted of. In this research we attempt to identify critical success factors in effectively implementing a maintenance and repair system, and finally ranking it. The methodology of this research is descriptive survey type. The results of this research show that human, technical and technologic factors, organizational structure and ultimately organizational culture play an effective role in the effective implementation of a maintenance and repair system, and the importance of these factors stand in the first to fourth rank respectively.

Keywords: Maintenance and repair, key success factors, preventive maintenance and repair

ORIGINAL TEXT

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